

Website Requirements :

- Visa and MasterCard Flag Symbol.
- Complete Description of the goods or services offered.
- Refund and Return policy. - The Merchant must clearly post its return, refund and cancellation policy clearly to inform cardholders of their rights and responsibilities. If the Merchants have a limited or no refund policy, this must be very clearly communicated to cardholders before the purchase decision is made to prevent misunderstandings and disputes.
- Customer Service Contact, including electronic mail addresses or telephone number.
- Address of the Merchant's Permanent Establishment.
- Transaction Currency (In words as well as symbols).
- Export Restrictions (If known).
- Delivery Policy. - Not all merchants are able to support the delivery of goods/services worldwide and may restrict sales to their own country or to a limited number of countries, based on delivery experience or import/export restrictions. Any special conditions must be very clearly displayed to avoid misunderstandings and disputes.
- Disclosure of the Merchant Outlet country at the time of presenting payment options to the Cardholder.
- Consumer data privacy policy.
- Security capabilities and policy for transmission of payment card details.
- Payment Gateway Details.
- Return / Refund Policy.
- Gurantee / Warrenty.
- Name & contact details of Key persons (i.e. Support, Sales, Despatch, Technical.)